



Domaine des Avenières

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General conditions of sale – Hotel 2011

Sales policy.

Our rates can be modified without prior notice.

Your reservation will be confirm as soon as we receive.

For 1 night stay: a credit card number or a deposit equivalent to the price of 1 night

For a 2 or 3 nights stay: a deposit equivalent to one night will be charged on your credit card

For a stay longer than 4 nights, fair period, special events: a deposit equivalent to 30% of total amount of the stay.

Check-in: 4 pm

Check-out: 12 noon

All our rates include taxes (tax rate in effect on day of reservation)

In order to guarantee quality, all services are provided by the hotel.

Cancellation policy.

In case of cancellation, no deposit will be refunded.

For a 1 to 3 nights stay .

*If cancellation occurs more than 48 hours before arrival date, the deposit will be used for a future reservation.

*If cancellation occurs less than 48 hours before arrival date or in case of show, the deposit will be definitively cashed or the first night will be billed.

For a stay longer than 4 nights, fair period, special events:

30 days or more before arrival date: no charge

Between 29 and 15 days before arrival date: 50% of the amount concerning cancelled period will be billed.

Between 14 and 0 days before arrival date: 100% of the amount concerning cancelled period will be billed.

Billing and payment.

The balance is payable upon departure.

For a long stay, Château des Avenières will draw up an invoice every 5 days payable on demand.

Credit cards accepted: Visa, Eurocard, Mastercard, Amex, Diners

The client is responsible for all charges due to bank transfers.

Should payment be made in foreign currency, the exchange rate would be the one fixed by Château des Avenières on the day of payment.

Insurance.

Château des Avenières is not responsible for any damage, breaking or theft of clients' belongings.

Client is responsible for any damage due to his own carelessness and commits himself to restore.

The management reserves the right to cancel all contracts beyond its control (water damage, fire...)

Litigation.

All dispute will be governed by and under the jurisdiction of the local Court (Annecy).